



**GEORGIA DEPARTMENT OF PUBLIC SAFETY**  
**MCCD, REGULATIONS COMPLIANCE**  
**320 CHESTER AVENUE, S.E.,**  
**ATLANTA, GEORGIA 30316**  
**(404) 463-3880 OR (404) 463-7741**  
**FAX: (404) 463-4359**  
[www.dps.georgia.gov](http://www.dps.georgia.gov)

### Passenger Carrier (motor coach, bus, limo) Complaint Form

#### Person Filing Complaint

<b>NAME</b>					
<b>ADDRESS</b>					
<b>CITY</b>		<b>STATE</b>		<b>ZIP</b>	
<b>PHONE</b>			<b>Cell phone</b>		
<b>EMAIL</b>					

#### PASSENGER CARRIER INFORMATION

<b>COMPANY NAME</b>					
<b>ADDRESS</b>					
<b>CITY</b>		<b>STATE</b>		<b>ZIP</b>	
<b>PHONE</b>			<b>EMAIL</b>		
<b>USDOT #</b>					
<b>DRIVER'S NAME (if applicable)</b>					

Is your complaint relative to a trip that occurred entirely within Georgia?  Yes  No

What was the Origin & Destination of your trip?  
(List City & State)

Signature Date

**For Department Use Only**

DATE RECEIVED

RECEIVED BY:

ASSIGNED TO

MCA NUMBER

**Please describe the nature of your complaint below. Please be detailed in your comments. Also, please submit copies of all photographs, invoices, bills of lading, addendums, receipts, and other relevant correspondence with your complaint. The more information you provide, the better we can serve you. Please Fax to (404) 463-4359.**



